

[Redacted]

4890320 [Redacted] (b)(3)

**From:** [Redacted] (b)(3)  
**Sent:** Friday, January 30, 2015 11:49 AM  
**To:** [Redacted] (b)(3)  
**Cc:** [Redacted]  
**Subject:** Facilities Support Feedback Submission - People Paying with Cash in Freedom Pay Lines

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[Redacted] (b)(3)

**Subject:** People Paying with Cash in Freedom Pay Lines  
**Feedback:** I have a request. Can we ask that the HQS Cafeteria Sodexho managers ensure the women running the registers are empowered to tell persons that using cash in a Freedom Pay line is not allowed? This slows down the process, which has been recently affected negatively by the issuance of new freedom pay hardware (and software?). Please, enable these women - who do a fine job - to be allowed to tell customers NO.

**Submitted By:** [Redacted] (b)(3)